

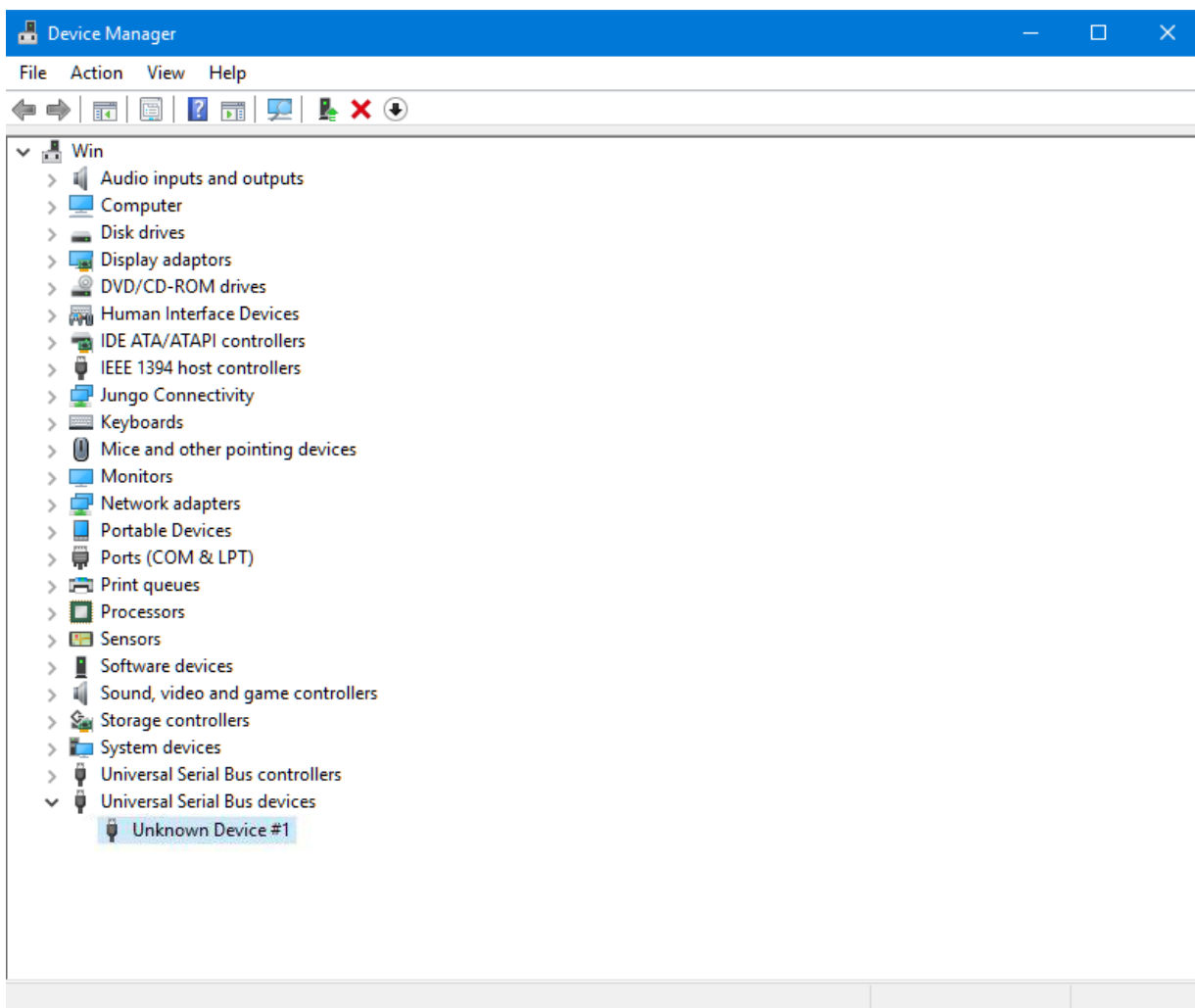
# How to uninstall an old conflicting Windows driver.

Notes:

- This process only applies to Windows operating systems.
- DO NOT use the SEGA USB cable, use the included True Blue cable.

If you have an existing driver installed that is conflicting with the install of the new driver, then you will need to uninstall the old driver first before the new driver can be successfully installed.

1. Ensure your Mini Console is plugged into the PC and has been turned on while holding the RESET button for 10 seconds.
2. Open Device Manager. To do so press the Windows key + R then type in "devmgmt.msc" (without the quotes) and press Enter.
3. Under *Universal Serial Bus devices* (or possibly *libusbk devices/libusb-win32 devices*), right click on the device. In this example, Unknown Device #1 is the device. If you are unsure of which device to uninstall, watch Device Manager as you turn on your Console to see which new device appears.



4. Select Uninstall and on the dialog box that appears, make sure to check the box that says "Delete the driver software for this device" then click OK.
5. Once the uninstallation is complete, turn off the Console's power switch and then unplug and replug the USB cable into your Console. You should now be able to successfully perform the driver install.

